



**Crime Prevention
Program Mission:**

*To organize and support
community partnerships to prevent
crime and the fear of crime.*

**City of Portland Crime
Prevention Program**

4747 E. Burnside
Portland, Oregon 97215

tel 503-823-4064
fax 503-823-2909
tty 503-823-6969

Charlie Hales
Mayor

Amalia Alarcón de Morris
Bureau Director



City of Portland's Crime
Prevention Program website:
portlandoregon.gov/oni/cp

NW Portland Neighborhoods Problem Solving Resources

*(Neighborhoods: Arlington Heights, Forest Park, Hillside, Linnton, NW
District, NW Heights, NW Industrial, Sylvan-Highlands)*

Office of Neighborhood Involvement Crime Prevention Program
Spring 2015

Hotlines, Crisis Lines, Information Lines

Emergency police, fire, medical (24 hrs)	9-1-1
Non-emergency police (24 hrs)	503-823-3333
City/County information & referral	503-823-4000
Mental Health Crisis Line (24 hrs)	503-988-4888
Drug & Alcohol Helpline (24 hrs)	800-923-HELP
Child Abuse Hotline (Multnomah County) (24 hrs)	503-731-3100
Portland Women's Crisis Line (24 hrs)	503-235-5333
Senior & Disabled Helpline (24 hrs)	503-988-3646
Health & Human Services referral, <i>211info.org</i>	2-1-1
Consumer Hotline (OR Attorney General)	503-229-5576

City of Portland Crime Prevention Program

Community organizing, problem-solving, and education, portlandoregon.gov/oni/cp

Jenni Pullen, Problem Solving	503-823-4257
<i>Jenni.Pullen@portlandoregon.gov, ongoing neighborhood crime issues</i>	
Mark Wells, Neighborhood Watch and Foot Patrol	503-823-5532
<i>mark.wells@portlandoregon.gov</i>	
Angela Wagnon, Enhanced Safety Properties Program	503-823-4763
<i>Safety program for apartment complexes</i>	
Crime Prevention on Twitter	<i>twitter.com/pdxpreventcrime</i>
Crime Prevention on Facebook	<i>facebook.com/portlandcrimeprevention</i>

Portland Police Bureau services

Emergency	9-1-1
<i>Call for immediate threats to life or property, crimes in progress</i>	
Non-emergency assistance	503-823-3333
<i>Report suspicious activity that is not a crime in progress, file a police report</i>	
Online police reporting (<i>read the criteria</i>)	portlandoregon.gov/police/cor
Central Precinct	503-823-0097
<i>Call the precinct to talk to supervisors, specific district officers</i>	
Neighborhood Response Team	503-823-0097
<i>Officers work on long term, chronic crime issues</i>	
Drugs and Vice complaint line, portlandoregon.gov/police/dvd	503-823-DRUG
Gang Enforcement Team	503-823-4106
Locks Program	503-823-0284
<i>Locksmith services for low-income seniors and crime victims</i>	
Copies of police reports, portlandoregon.gov/police/records	503-823-0041
Alarm permit program	503-823-0031
<i>For questions about home and commercial alarms</i>	
Multnomah County Deputy District Attorney	503-988-3162

El Programa de la
Prevencción del Crimen
tiene un miembro que habla
español. Llame por favor al
número principal 503-823-
4000 si usted necesita los
servicios en español.

WomenStrength, portlandoregon.gov/police/womenstrength..... 503-823-0260
Free self-defense and violence prevention classes
Crimestoppers crime tip line 503-823-HELP

Neighborhood Safety & Livability Services

Neighbors West Northwest, nwnw.org/.....503-823-4288
Support and technical assistance to volunteer-based neighborhood associations, community groups and individual community activists
Liquor License Notification, portlandoregon.gov/oni/liquor..... 503-823-4520
Notification and livability complaints related to liquor licensed locations
Oregon Liquor Control Commission complaint line 503-872-5070
Graffiti reporting & abatement, portlandoregon.gov/oni/graffiti503-823-4TAG
Code enforcement, portlandoregon.gov/bds..... 503-823-CODE
Noise Control Program, portlandoregon.gov/oni/noise..... 503-823-7350
Neighborhood Inspections.....503-823-7306
To report dilapidated or dangerous buildings, tall grass, trash in yard, etc.
Abandoned vehicles on public property.....503-823-7309
Parking Patrol (illegally parked vehicles).....503-823-5195
Sex offender registration unit..... 1-503-378-3720 x4429
Call for list of registered sex offenders in your zip code
Multnomah County Animal Services.....503-988-7387
Metro Regional Illegal Dumping Patrol.....503-234-3000
JOIN, joinpdx.org.....503-232-2031
Outreach services to people who are homeless
Neighborhood mediation, ResolutionsNorthwest.org 503-595-4890
Free mediation for neighbor-to-neighbor disputes
Traffic Safety & Livability Hotline 503-823-SAFE
To report locations of chronic traffic safety problems
Portland Parks security..... 503-823-1637
To report ongoing security & safety problems in public parks
Street maintenance 503-823-1700
Street Light Outage Hotline503-823-LAMP
Multnomah County Vector Control..... 503-988-3464
To report rodent infestations, mosquito breeding grounds
Abandoned shopping carts..... 888-55-CARTS

Helpful Websites

Portland crime statistics & mapping portlandoregon.gov/police/crimestats
Public data by addressportlandmaps.com
Identity theft information consumer.gov/idtheft
Domestic violence services web.multco.us/dv
Sex offender infoweb.multco.us/dcj-adult/sex-offender
Custody status of offenders.....www.vinelink.com
PDX Reporter Appportlandoregon.gov/53613
Android and iPhone App that allows residents to report city maintenance issues such as graffiti, potholes, plugged storm drains, etc
Office of Neighborhood Involvement portlandoregon.gov/oni
Portland Parks and Recreation reportingparkscanpdx.org
To report a problem at a Portland park online
City of Portland Disability Program.....503-823-9970